

Department of Justice (DOJ)

FEDERAL BUREAU OF INVESTIGATION (FBI) HEADQUARTERS DIVISION MICROSOFT ENGINEERING & CONSULTING SERVICES

In Support of Microsoft Products Technical Area 2



OVERVIEW AND BENEFITS

The FBI and DOJ have a constant need to access and share data information within their respective organizations and with other components throughout the Federal Government and Intelligence community. The DOJ FBI Microsoft and Web Support Services indefinite delivery/indefinite quantity (IDIQ) supports FBI and DOJ networks through operational training and assistance in project developments. The IDIQ also supports the integration, design, implementation, and deployment of cutting-edge Microsoft technologies.

The contract provides consistency and ensures collaboration and transparency in the sharing of information across the FBI, DOJ, and its components.



SERVICE AREAS

The scope of this IDIQ includes any and all facets of the FBI and DOJ's engineering and consulting support for Microsoft products. Primary service areas include:

- Engineering and Consulting Services
 - Network and Enterprise Architecture
 - Building and Deployment of Microsoft Solutions
 - IT Support Services and Training
- Support of Strategic Services, Architecture Alignment, and Program Management and Delivery
- Development of Enterprise-wide Architecture
- Implementation and Deployment of Microsoft and Microsoft Partner Technologies
- Enhancement of Product Roadmaps
- Design and Optimization
 - Server Architecture
 - Exchange Architecture
 - Desktop Baseline
 - Enterprise Configuration Management Architecture
- Product Evaluation
- Enterprise System Architecture, Consolidation, and Migration Planning
- Performance Optimization and Monitoring
- Knowledge Transfer
- Solution Planning and Implementation
- Advanced Training

\$900M

CEILING VALUE

7 YEAR

PERIOD OF
PERFORMANCE

June 28, 2017 to
May 30, 2024

6 YEAR

OPTIONAL
PERIODS

**CONTRACT
NUMBER**

DJF-17-1200-
V-0005415

DELIVERING REAL-WORLD SOLUTIONS

ProSphere Tek, Inc. (ProSphere) is a market-leading, mid-tier technology integrator that delivers digital modernization services and technical solutions to meet the needs of our federal government clients. Our primary service areas include Enterprise IT Operations & Support, Software Development & Engineering, Cyber Security, and Technical Services & Program Management.



ENTERPRISE IT OPERATIONS & SUPPORT: Whether it is infrastructure management, service desk, or cloud migration, ProSphere engineers can help architect and support enterprise infrastructure. We support datacenter operations using technologies such as VMWare vSphere, Microsoft Hyper-V. Our engineers migrate business services to public clouds such as Microsoft Azure or Amazon Web Services. ProSphere also has vast experience with IT Service Management, using frameworks such as ITIL to support the entire infrastructure.



SOFTWARE DEVELOPMENT & ENGINEERING: ProSphere engineers design architecture for new systems, modernize legacy systems, and provide sustainment and integration services using the Test-Driven Development (TDD) process. Our approach factors in best practices such as the SAFe® methodology, and ensures quality-driven products through Software Quality Assurance (SQA) and IV&V procedures.



CYBER SECURITY: Our clients depend on the stable, safe, and highly available infrastructure in which they operate. Systems must comply with existing and developing security standards—from design to operations. ProSphere provides clients with the latest in information assurance, vulnerability management, and penetration testing to address these needs. Our engineers can also help a client prepare for Risk Management Framework (RMF) Certification and Accreditation.



TECHNICAL SERVICES & PROGRAM MANAGEMENT: We deliver management, technical, and administrative services in support of high-priority Federal IT initiatives, including Technical Program Management Office (PMO) Support and Capital Planning and Investment Control (CPIC). We leverage industry standards and practices, including Project Management Institute's (PMI's) procedures for program management and the Agile methodology.

CERTIFICATIONS

- ISO 9001:2015
- ISO 27001, Information Security
- ISO 20000-1, IT Service Management
- CMMI Level 3, SVC
- CMMI Level 3, DEV
- Service-Disabled Veteran-Owned Small Business

MARKETS WE SERVE

- VA
- DOT
- HUD
- DOD
- CENSUS
- HHS
- US ARMY

PRIME CONTRACT VEHICLES

- VA T4NG
- GSA IT 70
- FBI Microsoft Technical Area 2
- Army RS3
- GSA PSS
- Raven Rock Mountain Complex IT Enterprise Services
- NIH CIO-SP3

HONORS



2021 Military Friendly® Employer Designation



2021 Military Friendly® Supplier Diversity Designation



HIRE Vets Platinum Medallion Award



Largest Veteran-Owned Companies, Ranked #7