

National Institutes of Health Information Technology  
Acquisition & Assessment Center (NITAAC)

## CHIEF INFORMATION OFFICER – SOLUTIONS & PARTNERS 3 (CIO-SP3) SMALL BUSINESS (RESTRICTED) CONTRACT



### OVERVIEW AND BENEFITS

CIO-SP3 Small Business is a 10-year indefinite delivery/indefinite quantity (IDIQ) GWAC. The vehicle helps agencies meet their mission-critical needs and small business goals with innovative IT services and solutions from a wide variety of industry-leading small businesses. The vehicle can also be used by any government agency. Highlights of CIO-SP3 include:

**QUALITY:** Contract holders have gone through a rigorous selection process prior to award, ensuring a highly qualified pool of contractors.

**EASE:** Submit Task Order Requests with a click of a button. Upload a request into NITAAC's secure electronic-Government Ordering System (e-GOS) for automated fair opportunity competition, management, awardee selection, and notification.

**VALUE:** Meet your small business goals in five socioeconomic categories: Small Business, 8(a), Service Disabled Veteran Owned Small Business, HUBZone, and Woman Owned Small Business. Pre-negotiated rates assure agencies receive best value, and can be negotiated lower at the task order level.

**SPEED:** Ordering and processes are streamlined, saving agencies time, money, and resources.



### SERVICE AREAS

This contract allows the Institutes and Centers of NIH, the Department of Health and Human Services, and all other federal agencies to acquire a wide range of IT services and solutions. Task areas that constitute the scope of this contract include:

- IT Services for Biomedical Research, Health Sciences, and Healthcare
- Chief Information Officer (CIO) Support
- Imaging
- Outsourcing
- IT Operations and Maintenance
- Integration Services
- Critical Infrastructure Protection and Information Assurance
- Digital Government
- Enterprise Resource Planning
- Software Development

**\$20B**

CEILING VALUE

**10 YEAR**

IDIQ GWAC

**SDVOSB  
TRACK**

**CONTRACT  
NUMBER**

HHSN31620  
1800041W

**PERIOD OF  
PERFORMANCE**

June 11, 2018  
to April 29, 2022

**SMALL  
BUSINESS  
TRACK**

**CONTRACT  
NUMBER**

75N98120  
D00058

**PERIOD OF  
PERFORMANCE**

May 11, 2020  
to July 14, 2022

## DELIVERING REAL-WORLD SOLUTIONS

ProSphere Tek, Inc. (ProSphere) is a market-leading, mid-tier technology integrator that delivers digital modernization services and technical solutions to meet the needs of our federal government clients. Our primary service areas include Enterprise IT Operations & Support, Software Development & Engineering, Cyber Security, and Technical Services & Program Management.



**ENTERPRISE IT OPERATIONS & SUPPORT:** Whether it is infrastructure management, service desk, or cloud migration, ProSphere engineers can help architect and support enterprise infrastructure. We support datacenter operations using technologies such as VMWare vSphere, Microsoft Hyper-V. Our engineers migrate business services to public clouds such as Microsoft Azure or Amazon Web Services. ProSphere also has vast experience with IT Service Management, using frameworks such as ITIL to support the entire infrastructure.



**SOFTWARE DEVELOPMENT & ENGINEERING:** ProSphere engineers design architecture for new systems, modernize legacy systems, and provide sustainment and integration services using the Test-Driven Development (TDD) process. Our approach factors in best practices such as the SAFe® methodology, and ensures quality-driven products through Software Quality Assurance (SQA) and IV&V procedures.



**CYBER SECURITY:** Our clients depend on the stable, safe, and highly available infrastructure in which they operate. Systems must comply with existing and developing security standards—from design to operations. ProSphere provides clients with the latest in information assurance, vulnerability management, and penetration testing to address these needs. Our engineers can also help a client prepare for Risk Management Framework (RMF) Certification and Accreditation.



**TECHNICAL SERVICES & PROGRAM MANAGEMENT:** We deliver management, technical, and administrative services in support of high-priority Federal IT initiatives, including Technical Program Management Office (PMO) Support and Capital Planning and Investment Control (CPIC). We leverage industry standards and practices, including Project Management Institute's (PMI's) procedures for program management and the Agile methodology.

### CERTIFICATIONS

- ISO 9001:2015
- ISO 27001, Information Security
- ISO 20000-1, IT Service Management
- CMMI Level 3, SVC
- CMMI Level 3, DEV
- Service-Disabled Veteran-Owned Small Business

### MARKETS WE SERVE

- VA
- DOT
- HUD
- DOD
- CENSUS
- HHS
- US ARMY

### PRIME CONTRACT VEHICLES

- VA T4NG
- GSA IT 70
- FBI Microsoft Technical Area 2
- Army RS3
- GSA PSS
- Raven Rock Mountain Complex IT Enterprise Services
- NIH CIO-SP3

### HONORS



2021 Military Friendly® Employer Designation



2021 Military Friendly® Supplier Diversity Designation



HIRE Vets Platinum Medallion Award



Largest Veteran-Owned Companies, Ranked #7